PTC announces the releases of PTC Arbortext Content Delivery v 7.1.5 and 7.2!

PTC Arbortext Content Delivery is a powerful contextual service documentation and parts information scalable foundation which provides a single web portal to access your content regardless of where it's created and stored across your enterprise

PTC ACD enables the access to updated configuration specific documents and parts cataloge, precision search, navigation and filtration pinpoints, with powerful bookmarks, interactive notes sharing and feedback capabilities.

Allowing the user to find the necessary high-quality information right on-time, boosting user productivity.

If you are looking to increase your customer satisfaction, find parts faster with a higher level of accuracy, and increase your aftermarket revenue and FTTR, ACD is the right product for your organization

Highlights of PTC Arbortext Content Delivery 7.1.5.0

Mobile Devices Support –

PTC Arbortext Content Delivery is now available on the Android and iOS mobile devices.

Options and Choices Filters Auto-Set –

PTC Arbortext Content Delivery can now automatically set the Options and Choices filters that are applicable to the selected product model or Serial Number (VIN).

Product Serial Numbers Support improvements -

PTC Arbortext Content Delivery now provides the ability to use the same Serial Number (SN) for multiple product models.

Add a Complete Parts List to a Cart -

You can now add an entire parts list to a cart using a single click in PTC Arbortext Content Delivery.

Viewer Improvements –

Parts related documents hyperlinks: The part relations hyperlinks are now available on the inline parts items and parts preview pages for easier tracking of the parts related documents.

Custom attributes alignment: The custom attributes that you have added are now visible on the shopping cart export pages.

3D Illustrations Viewer Improvement

PTC Arbortext Content Delivery viewer for 3D illustrations (ThingView©) now comes with a new Transform feature, that allows you to detach a part from the assembly for better visibility and instructiveness.

Software Compatibility Updates

PTC Arbortext Content Delivery now supports Windows Server 2019, Red Hat Enterprise Linux 8.3, PostgreSQL 12.4, Microsoft SQL Server 2019 and Red Hat JBoss WildFly 21.0.1 (bundled).





Deployment Scalability

PTC Arbortext Content Delivery now supports larger deployment scales, up to ~8500 concurrent users.

Highlights of PTC Arbortext Content Delivery 7.2.0.0

Infrastructure improvements -

- Oracle Java version 11 support
- Externalized and replaced WindchillDS component with any v3 complaint LDAP
- Externalized and updated WildFly application server version

ACD Analytics -

PTC Arbortext Content Delivery now introduces a powerful MS Excel based dashboard and set of reports that will allow your organization to monitor and further analyze the data and usage habits of your customers.

Those latest versions of PTC Arbortext Content Delivery can be found on the <u>eSupport Portal</u> – Download Software under Arbortext Content Delivery.

The <u>Release Notes</u> and all documentation for Arbortext Content Delivery can also be found on the eSupport Portal under the Browse Documentation button.